

## **5.0 COMMERCIAL POLICY**

The expansion and commercialisation of CSI has had an enormous influence over the development, dimension and implementation of commercial systems and procedures. This section of the CSI Policy Manual deals with the Commercial Policy applicable to CSI operations.

This ensures that CSI is able to fulfil the exacting and extensive requirements of public accountability. In this regard, the contents of this section supplement the requirements of the Public Finance & Audit Act, Treasurers Directions and Departmental Directives. The section therefore reflects the unique and specific implications of CSI operations in relation to commercial systems and procedures.

The section also and most importantly represents an important component of the CSI commercialisation program. It seeks to ensure that our commercial systems and procedures embrace private sector disciplines and performance standards. In accord with this principal the implementation of the Pronto business information system is an integral tool in maintaining CSI commercial disciplines.

CSI Commercial Policy nevertheless recognises the need to develop and implement a sensible and realistic balance between CSI core functional endeavours and commercial system and procedure accountability requirements. It recognises that our systems and procedures must not outpace organisational competency and the personal skills of staff nor unrealistically divert staff from their core function of developing inmates and serving customers.

The Commercial Manager and staff of the Commercial Branch of the CSI Corporate Office are available to provide further assistance or clarification over the contents of this section.

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